



Remote Customer, Citizen & Employee Experiences

Achieve business continuity and digital productivity in times of distress!

Recent travel restrictions, work-from-home measures, and nation-wide lockdowns are overtaking the globe. COVID-19 shutdowns have set a historical precedence in recent times that left multiple public and private sector organizations digitally unprepared to adequately face such unusual circumstances.

Employees are asked to work remotely from their homes or partly between home and office. Citizens and customers are asked to refrain from visiting crowded places and abide by social distancing. Organizations are overwhelmed with urgent thoughts about how to overcome looming losses, how to ensure business continuity, how to still be there for their people, and how to plan for future "what if" scenarios?

Enable Employee Productivity in the Matter of Days



Microsoft Teams

Recraft your business communication experiences quickly, effectively and securely. Implement and customize Microsoft Teams to establish round-the-clock collaboration, business calls, chats, and audio/videoconferencing with your remote workforce, your employees at your office building, online and with your public switched telephone network.

Select from multiple remote deployment packages for Microsoft Teams so your can mobilize your workforce within days in accordance with your technology infrastructure and business needs. Furnish your small to large meeting rooms with cutting-edge devices that enable small to mega videoconferences and live meetings.

Support Customers & Citizens with Live Chat and Chatbot Across any Device



Bubbles

Chat with your customers in real-time using human agents, an AI-driven chatbot, or both. Using Bubbles, the integrated chat platform, you can create intelligent conversational experiences on your website, mobile and social media channels.

Readily available in English and Arabic, Bubbles gets you closer to your customers anytime and anywhere. It is available for small and medium businesses using online subscription. It is also available for enterprises looking for customizations and integrations with Dynamics 365, Microsoft Teams and other 3rd party solutions.



Don't let global limitations hinder your business. Connect with your teams and people anytime, anywhere.

Contact us now: info@linkdev.com